

# Case Study

# Study

## 08/2020 James Griffiths Launderette

Willings supplied and installed 11 Nayax Onyx contactless card readers to existing IPSO washing machines and JLA dryers at James Griffith's Oxford Launderette.



**Contactless Payments.**  
**Innovative Design.**

A complete M2M telemetry and contactless payment solution ideally suited for unattended machines in various applications.

- ▶ Contactless device for use with debit, credit & prepaid cards, and mobile NFC payment transactions
- ▶ Attractive, compact design to fit smaller machines
- ▶ For use in closed and open environments



**Willings**  
SERVICES LIMITED

Approved Nayax  
Distributor

**NAYAX**

# Background

James Griffiths operates a launderette in the Oxford area and as a critical business was allowed to stay open during the Coronavirus lockdown.

As all the washing machines and dryers are coin operated the business had been seriously affected by people's reluctance to use coins. He was also looking at ways to reduce the amount of coins he needed to handle.

In June James contacted us after seeing an advert showing that we could supply and install the Nayax contactless reader onto most makes and models of washing machines and dryers.

As this was going to be a large investment James wanted to set up a small trial on an IPSO washing machine and a JLA D3030 dryer and if successful he was going to install them on all his machines.



# The Solution

James provided us with the make and models of his machines and we produced wiring diagrams to interface the Onyx contactless readers into his various machines, while still keeping the coin validators available.

Our installation team attended site and installed two Onyx contactless readers as a trial. After a successful trial period the installation team returned to install a further nine Onyx contactless readers.



Over time the amount of cash that needs to be handled, including trips to the bank will be reduced.

The Nayax also provides James with real-time remote monitoring and information on all aspects of operation such as audit reports and alerts.

# Client Feedback

## James Griffiths

“I was seriously affected running a cash business during Covid-19 even though my unattended launderette in Oxford was allowed to stay open during lock-down. I contacted Willings Services to enquire about installing individual contactless card readers to my 7 washing machines and 4 tumble driers after seeing an advertisement Willings did for Nayax Onyx Contactless Card Readers. Nigel Port in their workshop designed the electrical diagrams of how they could be wired to my machines. I received a quote for Willings to supply and fit, I was nervous, but, bit the bullet and went ahead with the installation. The technical support I’ve received pre, during and post installation has surpassed my expectations. I’m delighted with the card readers and so are my customers. No more counting coins for me!”

## HOW TO CONTACT US

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